



WHAT YOU NEED TO KNOW ABOUT OUR LIMITED-EDITION, CUSTOM PRINTS

[Contact me if you need more information](#)

What are the basics? Limited-edition custom prints of Deborah Perlman's original 3-D collages are now available. All of our prints are 11" x 14" for rectangular pieces and 12" x 12" for square pieces. They are made with high-resolution photos, capturing the 3-D quality of each piece. They are printed onto sleek and durable 1/16" thick aluminum.

What do they cost? Each print costs \$149 which includes shipping in the U.S. For international shipping, please contact us and we'll give you a quote for shipping to your destination.

Do you offer a payment plan? YES! You can make four interest-free payments through our secure e-commerce platform linked to PayPal. You will see this option when you're ready to check out. More specific payment details are accessible by clicking a link on the checkout page.

What else comes with the print? The recipient will receive a folder from Art By Deborah Perlman, which includes a Certificate of Authenticity, the story and inspiration behind the work, background information on the artist, a thank-you note (or note card if it's a gift), and care instructions.

When can I expect my print to arrive? Once your order is placed and payment confirmed, your print will be ready to ship in 10 business days. While they usually arrive earlier, figure 10 - 12 business days for the entire process. If you need to rush the order, contact us to make that happen. For a rush, additional charges may apply.

Is the print ready to hang? YES! *THERE'S NO ADDITIONAL COST TO FRAME YOUR PRINT.* Your custom print is ready to hang: the aluminum sheet is offset from the wall by a 3/4" thick brace attached to the back. Detailed instructions come with the print.

I want to purchase a print as a gift, do you offer personalized gift message? YES! We will personalize the package with your message on a quality note card.

How should I handle the print? Are there limitations as to where I can hang it? NO LIMITATIONS: The aluminum is lightweight, durable, water resistant, and won't bend. Moisture is not an issue, as your print is not made with any paper or canvas. You can hang it outside, except in a location exposed to rain. You can hang it in a bathroom, as long as it is not exposed to a direct spray from the shower. We recommend using gloves (cotton, latex, or nitrile) to avoid fingerprints on the print surface. For quick cleaning, dust your metal print with a microfiber or soft dry cloth. For a deep clean, you can apply warm water or a mild cleanser.

What is your prints return policy?

- Unless the print was damaged or lost in shipping, prints are not returnable.
- If you discover any damage, please contact us at deborahwperلمان@gmail.com regarding a reorder. If lost, once we have determined that the package was lost in shipping, we will reorder it and ship it to you free of charge.

What is your shipping procedure and associated policies?

- *We ship within the continental U.S. free of charge. For international shipping*, the buyer pays for shipping. Please contact us and we will get a quote from the shipper and share that with you for your approval.
- *Shipping your artwork includes covering the cost of the 'declared value' of the artwork.* The declared value of a package represents the shipper's maximum liability in connection with the shipment of that package, including, but not limited to, any loss, damage, delay, or mis-delivery relating to that shipment. If the retail value of the artwork surpasses the shipper's declared value limit, we purchase additional shipping insurance to protect your purchase.
- *Please inspect your order as soon as you receive it and contact us immediately* via email at deborahwperلمان@gmail.com if the item is damaged or if you received the wrong item, so we can make it right.